



SHANNON LAKE
GOLF CLUB

2022 General Golf Course Policies & Information

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1. INCLEMENT WEATHER / RAIN CHECKS

Shannon Lake Golf Course does not possess an inclement weather warning or detection system. Golfers are advised that they play at their own risk and we are under no obligation to warn, retrieve, and/or remove anyone from the golf course due to inclement weather, including the potential for lightning.

Golfers may suspend their round at any time upon their own determination of the dangers of existing, impending, or threatened inclement weather and golfers may be eligible for a rain check. Neither Westside Country Club Estates, its shareholders and directors, nor Shannon Lake Golf Course are responsible for injuries or damages from inclement weather.

Rain checks will be offered at the discretion of the golf shop for green fees and power cart rentals due to the following conditions;

- lightning and/or severe rainfall
- accumulation of water which makes the course unplayable
- emergency accident or illness

Raincheck policy is based on a pro-rated dollar credit towards green fees and/or cart rentals on a subsequent visit during the current golf season.

2. TEE-TIME CANCELLATION POLICY

Cancellations and changes to tee-times should be done as far in advance of play as possible. We appreciate emergencies can arise and will accept edits and cancellations right up to one half hour prior to your tee-time. **If no advance notice is received by the golf shop regarding changes to your tee-time, service fees may be imposed;**

- for complete no-shows, the credit card on file will be charged a service fee of 50% of the applicable green fee rate (+gst) times the number of golfers that were on the original reservation
- if the number of players is less than what was originally booked, the golf shop reserves the right to charge a service fee of 50% of the applicable green fee rate (+gst) times the number of golfers that were short in the original reservation

3. PACE OF PLAY POLICY

At the Shannon Lake Golf Club, all golfers are responsible for completing their round of golf in 4 hours and 10 minutes throughout the day.

- In consideration for all golfers during the entire day, all groups are requested to **KEEP UP WITH THE GROUP AHEAD**
- Player's Assistants are authorized to help with pace of play by using a number of tools which, depending on the situation, may include;
 - a polite request to pick up the pace and close the gap
 - skip half a hole by playing from the 150-yard marker
 - skip an entire hole
 - removal from the golf course
- Pace of Play will be monitored by the golf shop
- **Pace of Play Definitions:**
 - Start Time: when the first player in the group strikes the first tee shot
 - Finish Time: when the entire group clears the 18th green

4. GOLF COURSE DRESS CODE

The interpretation and/or any decision on dress regulations will be at the discretion of the Shannon Lake management team. **We encourage “proper golf attire” at all times.**

- Men and Boys: Tailored golf shirts are preferred. Shirts must always have sleeves. Tailored golf shorts and pants should be in good repair and tasteful in length. Avoid athletic and bathing suit type shorts. Denim is not permitted in peak season.
- Ladies and Girls: Tailored golf shirts are required. Golf shirts with collars and sleeves are preferred. Tank tops are not permitted. No bare midriff. Skirts, skorts, yoga pants, and golf shorts should be in good repair and tasteful in length. Avoid athletic and bathing suit type shorts. Denim is not permitted in peak season.

5. FROST DELAY PROCEDURE

The Shannon Lake Golf Club implemented a new frost delay procedure in the fall of 2020. If frost delays the start of play on any given day, we will do the following;

- All tee-times that have been impacted by the frost delay will be cancelled
- Depending on turf care requirements, the cancelled tee-times will be given the opportunity to start play on the #4 tee and/or the #10 tee after the frost lifts
- Play will start “on-time” off the #1 tee with the first tee-time being the time we are able to start play
- If tee-times are fully booked off the #1 tee for the day, golfers starting play on #4 & #10 will not be able to play 18-holes

6. USE OF CELL PHONES

- Please be mindful of all those in your vicinity when using your cell phone.
- Non-verbal use (text, email) is preferred over voice. Set ringers to silent or vibrate.
- If a voice call is necessary, find an area that allows discreet and non-disruptive use.
- All guests are to fully comply with this policy.

7. MUSIC ON THE GOLF COURSE

- Music can be played on the golf course if the entire foursome agrees, and with the understanding that it will be turned down if requested to do so by anyone on the golf course. Please be respectful.

8. GENERAL CLUBHOUSE POLICIES

All customers of the Shannon Lake Golf Club and Courses Restaurant agree to conduct themselves in a respectful and appropriate manner. There are a number of specific policies we have put in place to help us achieve this goal.

No guest is allowed to;

- use profanity or verbally abuse other members, guests or staff
- verbally reprimand a staff member
- make inappropriate comments to other members, guests or staff
- touch another guest or staff in an inappropriate way
- disregard serving advice with respect to consuming alcohol
- bring personal alcohol onto golf course property (BC Liquor laws stipulate that all alcohol must be purchased from the Shannon Lake Golf Club)

Unruly behavior is unacceptable and any guest found to be in breach of any of our policies may be asked to leave the property. In extreme cases, customers may be barred from the facility.