

John Jacoby

From: Michael James [redacted]
Sent: September-18-18 2:06 PM
To: golf@shannonlakegolf.com
Subject: Amazing!!

To whom it may concern,

My name is Michael James, I just want to say how amazing the staff was at my sister Jerri-Lynn's wedding this following weekend. I most notably would like to thank Nicole she was one of the servers at the wedding. Pure professional, and amazing person. She took extra care with my daughter. Thank you very much for having us all and I will absolutely tell everyone about the great experience we had.

Thanks,

Mike

John Jacoby

From: Peter Haslock [redacted]
Sent: September-19-18 8:03 AM
To: fbmanager@shannonlakegolf.com; hp@shannonlakegolf.com
Subject: Jackson wedding

My nephew and his fiancé were married at your club this past Saturday. I wanted to tell you both how totally and unreservedly we were impressed by the venue and most importantly by the attentive and gracious staff.

Normally, there are one or two who stand out and you remember them because of their service but to a gal, they were all amazing.

They treated everyone the way we all wish we could be treated all of the time. They were available without being intrusive and they smiled all the way through.

The venue itself is absolutely beautiful, the views from the deck outstanding and the overall impression you are left with is one of having received the highest level of value and top tier treatment possible.

For us, having Shannon Lake Golf Club literally in our front yard now takes on a more significant meaning and my nephew commented that he is grateful that whenever they are out here, they will be able to see the wonderful place where their lifelong commitment to each other was realized.

I and we cannot thank you enough for showing such care and attention.

They say imitation is the sincerest form of flattery and given that, my niece and her fiancé, who were equally impressed are talking about essentially doing the same thing in 2020, I would say that you have managed to position yourself to be very busy in the future.

Peter and Darlene Haslock
Shannon Lake, west Kelowna